

PRODUCT WARRANTY

100% CUSTOMER SATISFACTION GUARANTEED!

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MSE branded compatible imaging supplies are warranted to be free from defects in both material and workmanship. At our option, we will replace the MSE branded item and/or refund the full purchase price of any item found to be unsatisfactory, for any reason, by our customer.

All cartridges are covered by a 100% manufacturer's warranty. Our MSE brand cartridges are guaranteed to be free from defects from the date of manufacture for a period of three years.

In addition, we further warrant that our products will not cause damage, deterioration or abnormal wear in any compatible machine for which it was originally designed. This warranty covers all equipment used within the manufacturer's specifications and does not include acts of God or nature.

If a defect in any MSE branded product is found to be the sole cause of damage to any equipment, we will reimburse the customer for a complete repair. This warranty is dependent upon the customer providing us with satisfactory evidence that the damage was due to a defect in an MSE branded product. All claims must be accompanied with an invoice from the authorized service company that performed the repair. The invoice must clearly indicate the specifics of the repair along with contact information of the field service technician that was dispatched.

Return of the defective product is required and must be clearly marked with an official RMA on the outside of the package. Any sign of tampering with the product will void this warranty. Our liability shall be limited to repair, replacement or reimbursement as stated above. This warranty is exclusive and in lieu of any and all other warranties, express or implied.

The MSE Brand Product Warranty is a subject to change without notice.



FOR ADDITIONAL INFORMATION
please contact your account manager or visit us at mse.com

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